#### Part A: First National Corporation Analysis

[35 marks]

#### SPECIFIC REQUIREMENTS / QUESTIONS:

- 1. Does asset-based lending fit First National's corporate image and tradition? Its lending philosophy? Explain.
- 2. Does asset-based lending improve the bank's return on net worth (RONW) and return on assets (ROA)?
- 3. Does First National's deposit composition make it necessary to find higheryielding earning assets than are current booked? Explain.
- 4. Does First National venture in asset-based lending parallel banks lending practices prior to the recent global financial crisis? Justify your position.

Quality is the most appropriate determinant of the grade awarded but it is suggested that approximately 2,500 words be a suitable length.

The group paper should have an executive summary.

## Part B: Chandra and Williams – Unearthing performance gains to boost bank value [10 marks]

Analyse the article, Chandra and Williams (2015) "Unearthing performance grains to boost bank value" and compare and contrast the article with the material presented in your texts and the First National Corporation case.

Quality is the most appropriate determinant of the grade awarded but it is suggested that approximately 1,500 words be a suitable length.

The group paper should have an abstract.

Dr Dominic Gasbarro 26 January 2017

#### First National Corporation

In 1986, Robert Huenephy, senior vice president in charge of the Special Lending Division at First National Corporation advocated establishing an asset-based lending department at the BHC's lead bank. He had periodically discussed the idea with other loan officers and with senior management. Loan officers were generally enthusiastic; senior management was generally cautious. Neither response surprised Bob. Loan officers wanted new loan products to offer their customers and more ways to meet loan goals. Senior management, while aware of the importance of meeting customer loan needs, as well as the competition in the marketplace, was concerned about the potential for higher loan losses.

First National, a conservative bank in a conservative Ohio city, was the anchor bank and the largest subsidiary by far of the parent First National Corporation. Founded in the mid-1800s, the bank had the distinction of holding one of the first 25 national charters. Acquisitions, mergers, or other changes had moved it to fifth-oldest on the national roster. Its favorite historical reflection came from 1933 when, during the Depression, the Clearing House authorized banks to limit withdrawals to 5 percent of the customer's account. First National was the only bank in town to honor deposits in full to all comers.

During its first century, First National concentrated on doing business with corporations and other banks rather than on services to individuals. This strategy was consistent with its long history of fiscal soundness, solid capitalization, customer service, and community involvement. While in recent decades the bank had moved extensively into all aspects of retail banking, it had not abandoned its heritage.

First National was fortunate to be located in a market with a strong and diverse economic base. That market had helped the bank to generate a quality loan portfolio. It had also provided a stable deposit base and assisted in maintaining the bank's strong capital position. In 1986, the city's economy, like that of so many other cities, was moving from manufacturing to service-related jobs, but both manufacturing and services were expected to be important to the city's future. The city's business profile ranged from some of the nation's largest corporations to successful start-up enter-

prises. While the city's economic diversity did not make it recession-proof, it certainly helped it withstand economic downturns.

At the same time, more rapid growth in southern and western states challenged the city's economic future. It was not a part of the Sun Belt. Further, regulatory changes and a constant stream of new competitors continued to threaten the bank's loan growth and overall market share. In 1980, the Depository Institutions Deregulation and Monetary Control Act permitted savings associations and credit unions to offer their customers additional services in direct competition with banks. In 1982, the Gam-St Germain Depository Institutions Act permitted banks to pay interest without rate limitations on certain types of deposit accounts. In Ohio, legislation permitting statewide banking by 1989 had been passed in the 1970s. By 1985, Ohio law also allowed interstate banking on a reciprocal basis with 14 adjacent or nearby states. By then, First National was already competing for loans with numerous other Ohio commercial banking organizations, savings and loan associations, credit unions, securities firms, insurance companies, retail firms, commercial finance companies, and loan production offices of many out-of-state banks.

The continually growing competition, along with the bank's desire for continued loan growth and improved margins, concerned senior management. Consequently, Fred Yehger, executive vice president of lending, and George Kassidy, president, requested an analysis and development of a business plan for an asset-based lending department.

## FIRST NATIONAL'S FINANCIAL POSITION

Bob and a newly formed task force felt that their first job was to review the BHC's financial information to analyze ways asset-based lending might affect the balance sheet and profit position. This review would also provide a basis for comparison when they developed a projected balance sheet and income statement for the proposed product. From the information in Exhibits 2.1 and 2.2, plus other information, they developed Text continues on page 866

First National Corporation and Subsidiaries, Consolidated Statements of Condition as of December 31,	Subsidiari	es, Consolida	ated Sta	tements of	Condit	ion as of D	ecember 3	
1983-1985 (T	100			1984	,		1983	
Assets	2007	7.14%		\$ 215,830	7.76%		\$ 209,700	7.97%
Cash and due from banks Investment securities:  U.S. Treasury and agencies  States and political subdivisions  121,191	÷	€7	334,429 122,759 3,903			\$ 378,095 134,128 3,907	061 212	6,01
8	562,485 452,475	16.45 13.23		461,091 545,305	16.59 19.61		521,530	19.81
Loans: Commercial and agricultural 68.583		↔	452,258 39,408			\$ 488,960 27,924 275,493		
Keal estate—construction 368,242  Real estate—mortgage 622,935  Installment and credit card 624,935		v. 4. —	324,203 453,502 181,910			325,455	,	
. \$2		\$1,4	\$1,451,281 (37,841)			(39,776) (39,776) (39,440)		
ed interest nce for possible loan losses	5,	1	(16,734)	1,396,706	50.24		1,214,379 57,565	46.13
Net loans Premises and equipment Accordances customers' liability	63,697 49,297	1.86 1.44 00		36,797 67,8 <u>13</u>	1.32		43,111	1.64
Other assets Total assets	\$3,418,855		-	\$2,780,131	100.00%		\$2,632,747	700°00%

	i					11	i.								1
			66.66%	70.00	1.98	1.64	1.71		0.00	0.85	1.98	4.91		00.00%	
			\$1,755,044	533 783	52.242	43,111	44,924	\$2,429,104	0	22,500	52,000	129,143	\$ 203,643	\$2,632,747 10	\$ 508,723
	\$ 540,736	555,157 659.151													
			70.24%	17.14	1.62	1.32	1.73		0.00	0.89	2.40	4.65		100.00%	
			\$1,952,856	476,595	45,166	36,797	47,962	\$2,559,376	0	24,750	96,625	129,380		\$2,780,131	\$ 458,777
	\$ 557,159	585,056 810,641													
			75.53%	11.87	97;	1.4 4.6	1.53	6	0.00	C .	7.47	+	20000	%00.00r	
			\$2,582,337	405,693	54,807	49,297	62 159 070	0/6,001,00	0 60 6	54.240	150,710	250 004	¢2 410 055	47,410,033	\$ 568,208
	\$ 692,392	804,788 1,085,157													
Liabilities and Net Worth	Deposits Noninterest-bearing deposits Interest-bearing deposits:	Savings Time Total deposits	Short-term borrowings (primarily fed funds	purchased and repos)	Acceptances executed	Other liabilities	Total liabilities	Preferred stock	Common stock	Surplus	Undivided profits	Total net worth	Total liabilities and net worth		waret value of securities at year-end

First National Co	Corporation and Subsidiaries, Consolidated Statements of Earnings for rears Ending	sidiaries,	onsolic	lated State	ments of	Earning	s for rear	द्वाराक्यान्य S	
December 31,	1983-1985 (Thousands)	(S)			1984			1983	
		1985			ì	L. Matel		6	% of Total
.,		် လို့ ဝီ	% of Total Operating		\$ O`	% or rotar Operating Income			Орегатив
		#       	Income		'       		     		2012 03
Interest income:	\$187,405		60.05%	\$162,417 51.032		54.81% 17.22	\$128,255 46,142		18.19
Interest and received to the sold	33,307.		10.01				C34 FC		14.77
Interest on investment securities:	43,614		13.98	39,511		2.4 4.5	7,754		3.06
Taxable Nontaxable	7,045		0.20			0.35	2,897	\$222,510	<b>+1</b> :1
Other interest income	_	\$272,000			\$261,213			3 4 7 7 7 7 7 7 7	
Total interest income	•					, 10 c	\$ 9.855		3.89
Noninterest income:	\$ 13,064		4.19	\$ 11,460		5.0 6.01	16,173		6.38
Trust income Service charges and fees	22,390		1.48	5,866		1.98	5,088	31,116	70.7
Other operating income	1 2	40,066			35,128			•	
Total noninterest income			,	¥60 >+		5.41	\$ 13,120		5.17
Interest expense:	\$ 19,086		6.12	\$ 10,055 100,476		33.91	82,213		32.42
Interest on savings deposits	113,524		9.21	50,420		17.01	43,632		1.91
Interest on short-term borrowings	5.531		1.77	5,023		1.70	2	143,811	
Interest on long-term debt		186,881			171,954	-		5015	2.33
Total interest expense		9.083	2.91		6,543	2.21		24/15	
Provision for possible loan losses									

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ı	EXHIBIT 2.2
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EANIBLE 2.2 CONTINUED								
	1985			1984			1983	
		% of Total Operating			% of Total Operating			% of Total Operating
Noninterest expense:		Troum			THEODINE			Income
Salaries	¢ 20 410	10.01	770 00		,	•		;
	\$ 50,41V	16.21	3 52,900		11.12	\$ 30,264		11.93
rension and other employee benefits	6,612	2.12	5,951		2.01	5.142		2.03
Equipment expense	9,693	3.11	8,160		2.75	7,603		908
Occupancy expense	5.692	1.82	4 609		1.56	4.550		35
State taxes	4,102	131	1000					, i.
Other operating expense	20.41	. 07.0	7,000		1.51	9,719		1.47
Compared Com		3.18	23,144		8.48	21,380		8.43
Yotal noninterest expense	95,034			80,717			72,658	
Net operating income before tax	\$ 41,068			\$ 37.127	12.53	<del>- 61</del>	31.242	12.32
Taxes	9,843			7,539	2.54	•	5712	20.0
Income before securities gains or Josses (IBSGL)	\$ 31,225			\$ 29,588	9.98	€9	25,530	10.07
Other income (primarily security gains and losses)	2,906	0.93		101	0.03	I	101	700
Netincome	\$ 34,131			29.689	10.02	4	25,633	10.1
Per share:			•••			ìk	7000	10.11
Net income	\$3,31			\$3.00			42 50	
Dividends	\$1.40			\$1.27			\$1.18	

\*Total Operating Income = Total Interest Income + Total Noninterest Income

HIBIT 2.3 Selected Financial Informa (Thousands Except Per-Sha	are Data)			1002
	198	5	1984	1983
Results of Operations  Net interest income Provision for possible loan losses  Net income Net income per share <sup>a</sup> Cash dividends per share <sup>a</sup>	3	5,119 9,083 4,131 \$3.31 \$1.40	\$ 89,259 6,543 29,689 \$3.00 \$1.27	\$ 78,699 5,915 25,632 \$2,59 \$1.18
Selected Average Balances Total assets Investment securities Loans—net of unearned interest Total deposits Long-term debt Stockholders' equity Average number of outstanding shares	1,69 2,25 24	13,513 10,719 19,148 54,461 19,627 40,508 16,961	\$2,704,906 487,980 1,341,416 1,835,720 45,976 211,952 9,900,000	\$2,448,121 480,870 1,086,585 1,624,227 46,880 196,197 9,900,000
Performance Ratios Return on average total assets Return on average interest-earning assets Return on average equity Average equity to average total assets Average equity to average total deposits Average total loans—net of unearned interest to average total deposits Dividend payout		1.12% 1.28 14.19 7.90 10.67 75.37 42.31	1.10% 1.27 14.01 7.84 11.55 73.07 42.36 \$22.30	1.05% 1.22 13.06 8.01 12.08 66.90 45.65 \$20.57

<sup>\*</sup>Prior years' amounts are restated to reflect a 2-for-1 stock split in 1985 and a 10% stock dividend in 1984.

Exhibit 2.3. Bob knew that the ways asset-based lending affected RONW or return on assets would be important to senior management and the board of directors.

Fiscal 1985 had been another successful year, with net income increasing by 15 percent to \$34.1 million. Return on assets of 1.12 percent and RONW of 14.19 percent were both improvements over 1984. Assets had grown 23 percent and were expected to be nearly \$4 billion by December 31, 1986. Deposits had risen 32 percent, and total loans by 39 percent. Bob wondered how much an asset-based lending department could add to that performance.

#### LOANS AND CREDIT RISK

Based on an existing loan-to-deposit ratio of under 80 percent and low reliance on volatile deposits, Bob felt

senior management would not be concerned about whether the bank could handle the potential loan growth that asset-based lending might produce. At the same time, he knew of the bank's traditional sensitivity to credit risk, and asset-based loans certainly carried a higher degree of risk. His analysis would need to demonstrate that the risk was reasonable and that it would provide commensurate return. Bob would need to convince senior management that years of experience by commercial finance companies and other banks had resulted in improved techniques of monitoring and auditing collateral, greatly reducing the traditional risks of asset-based lending. Besides, some loans already in the bank's portfolio could benefit from the closer controi that an asset-based department could provide. Risk assumptions would be important in gaining a total commitment from senior management, and since first National had historically followed a more conventional lending practice and structure, a new department could not succeed without that commitment.

### EFFICIENCY, PRODUCTIVITY, AND PROFITABILITY

Bob knew higher costs were involved in asset-based lending than in conventional short-term or long-term commercial lending. More people were needed to conduct field audits of collateral and to monitor the loans internally. At the same time, he thought that existing loan officers could provide a more than adequate sales force, as long as a department head with experience in asset-based lending was hired to monitor loan quality and servicing. Costs might also be lowered by engaging a nationally recognized accounting firm to handle the field audits. Perhaps the accounting firm's fees could be passed on to the borrower, if competition would allow it.

Bob and his committee talked with a number of other banks that already had asset-based lending departments. They were frequently discouraged by reports of the lower loan rates now charged because of increased competition. Formerly, a loan priced at 3 percent to 5 percent over prime, not including other fees, was common. Now 1 percent to 2.5 percent over prime was the norm, and sometimes rates were lower. Bob knew that senior management increasingly emphasized higher margins and larger fees. He would need to substantiate that asset-based lending could contribute to those goals.

#### THE MARKET

A major reason asset-based lending had grown more popular in recent years was that financial institutions were emphasizing the middle market. Asset-based lending offers access to a wider range of companies, enabling increased market share and profitability. First National knew the growing importance of the middle-market companies to its profitability, and Bob was convinced that to effectively serve the middle market, the bank needed to offer asset-based lending.

He no longer viewed asset-based lending as a unique industry, but as a product that could fit comfortably into the larger product line of the bank. First National would also have marketing advantages over commercial finance companies or loan production offices from out-of-town financial institutions. These advantages included knowledge of local companies, a network of contacts, cost savings from market proximity, and cultural similarities with borrowers. First National would need all these advantages to effectively sell against the list of 23 asset-based lending competitors the committee had compiled.

On the other hand, Bob knew that some members of senior management would argue that a "bandwagon" effect was occurring, setting the stage for future problems in the asset-based lending industry. Major concerns included too many lenders chasing too few loans, a shortage of qualified people, and an erosion of margins due to increased competition. Bob had already begun preparing for that argument. Assetbased lending should be handled by experts in the field who know the industries and techniques and insist on spending the time and money to do the job right. The institution would have to offer more than a good job done by professionals skilled in more conventional bank lending. The keys were proper margin evaluation, collateral valuation, and ongoing monitoring. Bob needed to convince senior management that an experienced staff that knew how to appraise and monitor collateral and to conduct financial analysis would provide the assurances they sought, as well as the higher yields.

Bob's committee prepared a product description (Exhibit 2.4), an executive summary (Exhibit 2.5), and supporting documentation on the financial implications to the BHC of establishing an asset-based lending product (Exhibits 2.6–2.10). A member of the committee from the bank's investment department prepared Exhibits 2.11–2.13 to enable further competitive analysis of all the major banks in First National's region. Finally, committee members knew they should be prepared to defend their analysis and recommendations to senior management and, subsequently, to the board of directors.

868

#### The Business Product Description EXHIBIT 2.4

Loans from \$500,000 to \$10,000,000

Accounts receivable Primary collateral

Inventory (raw materials and finished goods)

Plant and equipment Secondary collateral

Land and buildings

Pricing

Rates from prime + 1.0% to prime + 4.0% (average: prime + 1.75%)

1-time fees to average 0.5% of committed lines

Selling

Department head

Commercial lending staff and sales group

Branch offices

Staffing

Department head at vice president level

Assistant department head (credit and monitoring)

National accounting firm for auditing (at least initially)

Addition of clerical personnel as volume grows

Secretarial assistance

Processing

Lockbox account required for processing accounts receivable

Demand deposit cash collateral control account required for processing accounts receivable

Loans located in commercial loan portfolio IBM PC-based asset-based lending system for monitoring the status of the account (sales, gross collec-

tions, aging, trends) and establishing the current credit availability

Appraisals (Equipment, Land, Buildings)

Situation will dictate the appraiser

**Participations** 

Participate in loans that exceed our size guidelines or our willingness to accept the credit risk as the sole lender

Liquidations

Type of loan and location of business will dictate liquidator

#### **EXHIBIT 2.5** Executive Summary of Assumptions

- Have identified the market for an asset-based lending product to:
  - 1. Fill a gap in our product line to the middle market
  - 2. Properly monitor the asset-based loans currently booked
- Asset-based lending has become a mainstream product for banks. Currently 70% of the members of the National Commercial Finance Association, a trade group of asset-based lenders, are banks, versus only 27% in 1982.
- Currently have 50% participation in credit lines of \$23.8 million with commercial finance companies.
- Currently have 374 loans for \$85 million secured by accounts receivable and/or inventory. Of these loans, 14 totaling \$45 million would benefit from the discipline of asset-based lending.
- Pro forma financial statements for the asset-based lending function indicate the following (from Exhibits 2.9 and 2.10):
  - 1. Marginal earnings per share (EPS) of \$0.055 at the end of 1990, averaging \$0.025 over the next 5 years
  - 2. Marginal RONW of 16.0% by 1990, averaging 12.9% over the next 5 years
  - 3. Operating expenses/net revenue to average 32% over the next 5 years
  - 4. Net interest margin on asset-based loans to average 4.1% over the next 5 years
  - 5. Accumulated cash flow to reach \$1.3 million by the end of 1990
- Product launch date to be June 1, 1986.

#### **EXHIBIT 2.6** Financial Analysis: Cost/Benefit Assumptions

Startup	June 1, 1986
Average loan size	\$1,250,000
Interest income, interest expense, and loan losses	. , ,
Average Ioan rate	1.75% over prime
Average cost of funds	8.12% 90-day CD rate adjusted for reserves and FDIC insurance premium
Average deposit yield	8.12% 90-day CD rate
Net chargeoffs	1.25%
Commitment fees	0.50% of committed line (one-time)
All lockbox processing fees charged to operating account	
Startup expense	
Product development	\$ 5,000
Computerized information system	Ψ 3,000
development	5,000
Operations	3,000
Marketing	16,000
Recruiting	19,500
Legal	5,000
Initial setup	5,000
Ongoing operating expense Salaries	3,000
Department head	65,000
Assistant department head	30,000
. Verification clerk	22,000 (as required by growth)
Secretary (1/3)	6,500
Performance bonus	0,5 00
Department head	0% (up to 30%)
Assistant department head	0% (up to 20%)
Monitoring expense	ο <i>κ</i> (αρ το 2 <i>ξ κ)</i>
Cost bundled into loan rate and fee structure	
Loans per individual monitor	25
Average field audits	4
Average field audit cost	\$ 1,390

# EXHIBIT 2.7 Financial Analysis: Capital Expenditure Schedule (May 1986)

IBM PC/AT	\$10,000
Asset-based software	20,000
Department workstation	7,500
Assistant workstation	6,000
1 Indipension in order	\$43,5 <del>00</del>

EXHIBIT 2.8 Asset-Based Len	1986	1987	1988	1989	1990
Assets					
Cash and due from banks Float Reserve requirements Net loans Premises and equipment Total Assets	\$ 41 10 4,711 39 \$4,801	\$ 229 55 24,083 31 \$24,398	\$ 351 84 36,346 23 \$36,803	\$ 445 106 46,095 	\$ 565 134 58,460 7 \$59,166
Liabilities and Net Worth Liabilities Demand deposits Funding requirement Total Liabilities	\$ 62 <u>4,408</u> \$4,470	\$ 342 22,373 \$22,715	\$ 524 33,741 \$34,265	\$ 664 <u>42,779</u> \$43,443	\$ 843 <u>54,243</u> \$55,086
Net Worth Accounts Undivided profits Beginning balance Plus net income Less cash dividends (@ 42%) Ending balance Capital requirement Total Net Worth Total Liabilities and Net Worth	\$ 0 (124) 0 (124) 456 \$ 331 \$4,801	\$ (124) 123 52 (53) 1,736 \$ 1,683 \$24,398	\$ (53) 288 121 114 2,424 <u>\$ 2,538</u> \$36,803	\$ 114 430 181 363 2,855 <u>\$ 3,218</u> \$46,661	\$ 363 585 246 703 3,377 \$ 4,080 \$59,166

EXHIBIT 2.9 Asset-Based Le (Thousands)	nding Produc	ct Income Sta	tement and C	ash Flow <sup>b</sup>	
(110221111)	1986	1987	1988	1989	1990
Average number of accounts Average outstandings Average lines Average funding requirement Average investable demand deposits Ending number of accounts Capital expenditures	2 \$2,691 \$4,486 \$2,488 \$ 40 4 \$ 43.5	13 \$16,418 \$27,363 \$15,082 \$ 263 20 0	26 \$32,023 \$53,371 \$29,377 \$ 530 29 0	34 \$41,938 \$69,897 \$38,459 \$ 699 37 0	43 \$53,188 \$88,647 \$48,764 \$ 887 47

EXHIBIT 2.9 CONTINUED		1986		1005		1800				
		1900		1987		1988		1989		1990
Income and Expenses Interest income:										
Interest on loans	•	100		4.04=	_					
Commitment fees	\$	177	\$	1,847	\$	3,603	\$	4,718	\$	5,984
Interest on deposits		40		163		103		82		104
Field audit income		4		28		57		76		96
Total interest income		0		0		0		0		0
	\$	221	\$	2,038	\$	3,763	\$	4,876	\$	6,184
Interest expense:										
Funding cost	\$	205	\$	1,243	\$	2,422	\$	3,170	\$	4,020
Total Interest Expense		205		1,243		2,422	-	3,170	. •	4,020
Net interest income	\$	16	\$	795	ø	•	•			•
Loan loss expense	Ψ	52	ф	286	Ф	1,341 422	\$	1,706	\$	2,164
Net interest income after Loan		32		200		424		448		534
Loss Expense	\$	(37)	\$	509	· \$	919	æ	1.000		
Other Income:	Ψ	(37)	Ф	309	. ф	919	4	1,258	\$	1,630
Lockbox fees	\$	1	\$	9	\$	17	dr.	00		
Total Other Income	\$	ì	\$	9	ъ \$	17 17	\$ \$	23	\$	29
· ··	φ		Φ	,	Ф	17	Þ	23	\$	29
Operating expense:										
1-time startup expense		_								
Product development	\$	5								
Computerized information system		_								
development		5								
Operations Moderations		3								
Marketing		16								
Recruiting/legal/semp		30								
Ongoing expense		_								
Product management	\$	3	\$	3	\$	3	\$	3	\$	3
Computer systems		0		1		1		İ		1
Lockbox cost		1		6		11		14		18
Marketing		1.	-	1		1		1		1
User department										
Salaries and benefits		70		121		122		130		139
Other		3		20		35		45		56
Field audit expense		12		74		144		189		240
Depreciation/amortization		5		8		8		8		8
Occupancy		6		6		б		6		6
Overhead allocation (@ 22%)	,	35		52		73		87		104
Total Operating Expense	\$	195	\$	291	\$	404	\$	483	\$	575
Marginal Analysis										
Net income before tax	\$1	231)	\$	228	\$	553	\$	797	¢	1.084
ľax (@ 46%) <sup>a</sup>	,	(107)	~	105	Ψ	245	φ	367	ф	498
Net income after tax		124)	\$	123	\$	288	\$	430	\$	585

<sup>\*</sup>Negative tax figure in 1986 reflects the bank's ability to save taxes on profits from other operations because of the loss on asset-based lending.

\*Cash flow = Net Income after Tax + Depreciation.

872

C. F. William

EXHIBIT 2.11	Loan Analysis	veie (Doc	(December 1005 D.						;	
	,	TOTAL CHES	CHINEL 1705	, Data)						
Name of Bank	Loans to Deposits	Rank	Loan Percentage	2	Allowance for Loan Losses to		Net Chargeoffs to		Nonperforming <sup>a</sup> Loans to	
City A:			A STANTON	Paulk	Total Loans	Rank	Average Loans	Rank	Primary Capital	Rank
Bank One	01 40%	<u>t</u>	200	,						
Bank Two	000		18.9%	n	1.43%	1.5	0.34%	0	200	:
First National Rank	2 6	٠ ر	58.9	61	1.61	20	0.46	٠ -	13.9%	12
Bank Three	83.6	۲.	24.4	m	1.25	} [	0.50	7 '	3.3	-
	80.5	(T)	20.2	4	0.86	٠,	0.70	o.	 3.8	α
Average for City A	86.4		23.1	•	1.30	-	0.47	7	16.1	13
City B:					1.29		0.39		8.6	1
Bank One	0	1								
Boat Prin	C./0	=	7.3	16	1.18	٧	t	ţ		
Dari Saw	85.4	Φ	639	21	1 33	2	4.0	Ιλ	24.2	70
Bank Inree	73.2	1	33.2	i -	1.00	7 (	0.29	۲-	18.4	15
Average for City B	82.0		12.2	•	9 -	7	0.18	7	8.9	\ -
Ü					7.19		0.40		17.2	,
Rank One										•
	81.4	4	4.6	16	1 90	5				
Dallk 1WO	93.0	18	2,6	<u> </u>	55.	1 1	77.1	20	38.3	21
Bank Inre	90.5	15	14.5	: :	20.1	1/	2.28	21	21.9	×
Average for City C	88.3	!	0	11	7.T4	'n	0.43	11	21.0	13
<u>.</u>			)		1.52		1.31		27.1	
Boult O	,								i	
bank One	9.66	21	17.8	VC	1 20	c	•			
Bank Two	83.4	9	15.2	0	77.7	, i	0.24	m	23.3	10
Bank Three	90.4	14	,	h (	05.1	10	0.72	18	1.1	, v
Bank Four	97.4	, c	0.01	25	09.1	13	0.39	10	, t	٥
Bank Five	74.0	3 c	0.0	£7	1.09	m	0.01	) <del></del> -		2 0
Average for City D	00	4	o ç	18	1.43	7	0.27	٠,	† c	ο,
0.000	1.20		10.6		1.34		0.33	۴	y., ;	4
									0.61	
Bank One	94.1	19	16.0	٥		1				
Bank Two	87.4	10	14.6	9 2	20.5	9;	0.47	13	18.4	4
Bank Three	84.6	00		12	1.33	13	0.29	9	13.8	. 0
Average for City E	200	,	14.1	71	8C.1	18	0.33	00	13.3	n 1
G. C.					1.47		0.36		15.2	
Dauk One	83.0	S	16.5	7	1 13	,	;			
Bank Two	91.2	16	7.3	Ť	77.1	<b>†</b> (	0.60	17	13.7	cc
Bank Three	89.6	22	. o		071	<b>x</b> 0	0.52	15	15.6	, =
Average for City F	87.9	1	10.8	<b>4</b>	1.31	11	0.56	16	19.9	16
Average for all banks	87.3		4 6		Ç <del>2</del> .1		0.56		16.4	
	210		5.53		1,34		0.53		0.21	
*Nonnerforming	:								13.0	

\*Nonperforming loans are those on which interest payments, principal payments, or both are not being received but which have not yet been written off.

EXHIBIT 2.12 Ma	rgin Analysis (	December 1	985 Data)	<del></del>	·	<del></del>		
Name of Bank	% of Average Earning Assets							
	Interest Revenues	Rank	Interest Cost	Rank	Net Interest	Rank		
City A			_	····	<u> </u>			
Bank One	10.62%	19	6.46%	10	4.16%	16		
Bank Two	11.88	4	5.94	2	5.94	2		
First National Bank	10.75	17	5.93	1	4.82	8		
Bank Three	11.05	13	6.74	15	4.31	15		
Average for City A	11.08		6.27		4.81	1.5		
City B								
Bank One	12.77	. 2	6.57	13	6.20	1		
Bank Two	12.20	3	6,43	9	5.77	3		
Bank Three	11.49	7	6.08	3	5.41	5		
Average for City B	12.15		6.36	2	5.79	,		
Cîty C								
Bank One	11.12	12	6.42	7	4.70	11		
Bank Two	13,59	1	7.93	21	5.66	4		
Bank Three	11.39	10	6.61	14	4.78	9		
Average for City C	12.03		6.99		5.05	,		
City D								
Bank One	10.12	21	6.28	4	3.84	21		
Bank Two	11.72	5	6.40	5	5.32	6		
Bank Three	10.95	14	6.41	6	4.54	13		
Bank Four	10.61	20	6.50	12	4.11	18		
Bank Five	11,50	6	6.79	18	4.71	10		
Average for City D	10.98	-	6.48	10	4.50	10		
City E								
Bank One	19.89	15	6.91	19	3.98	19		
Bank Two	10.79	16	6.46	11	4.33	19		
Bank Three	11.43	9	6.75	16	4.68			
Average for City E	11.04	•	6.71	10	4.33	12		
City F			· ··					
Bank One	10.68	18	6.78	17	3.90	20		
Bank Two	11.43	8	6.43	8	5.00	20 7		
Bank Three	11.30	11	7.16	20	4.14	17		
Average for City F	- 11.14	2.1	6.79	20	4.14	17		
Average for all banks	11.35		6.57		4.78			

#### EXHIBIT 2.13 Deposit Analysis (December 1985 Data)

% of Total Domestic Deposits Deposit Bearing a Bearing a Percentage Demand Regulated Market Change from Name of Bank IPC Rank Rate Rank Rate Rank Last Year Rank City A Bank One 20.5% 12 12.0% 12 64.4% 4 9.6% 11 Bank Two 22.3 9 11.3 15 61.5 8 12.8 6 First National Bank 2 29.2 11.6 14 52.5 2119.9 2 24.9 Bank Three 4 16.9 56.6 16 19.0 3 Average for City A 24,2 13.0 58.8 15.3 City B Bank One 19.8 13 18.5 2 59.5 13 4.3 18 Bank Two 21.7 10 15.3 11 60.1 11 10.7 9 Bank Three 24,7 6 16.1 6 56.8 15 23,7 1 Average for City B 22.1 16.6 58.8 12.9 City C Bank One 22.5 8 17.2 56.4 17 (3.6)20 Bank Two 16.2 21 8.5 17 68.0 1 5,6 15 Bank Three 17.7 20 16.0 8 63.1 5 15.4 5 Average for City C 18.8 13.9 62.5 5.8 City D Bank One 19.0 16 15.4 10 61.8 4.5 17 Bank Two 18.3 17 19.3 1 60.1 10 6.0 14 Bank Three 24.8 5 16.4 5 54.1 19 (14.2)21 Bank Four 25.2 3 15.8 9 53.3 20 6.4 13 Bank Five 19.5 15 7 16.1 60.3 4.9 16 Average for City D 21,4 16.6 57.9 1.5 City E Bank One 17.7 19 5.8 20 66,4 2 9.3 12 Bank Two 29.9 1 8.5 18 54.6 18 3.3 19 Bank Three 17.9 18 11.7 13 58.3 14 10.2 10 Average for City E 21.8 8.7 59.8 7.6 City F Bank One 21.0 11 6.6 19 65.9 3 12.6 7 Bank Two 19.7 14 4.2 21 59.6 12 16.5 4 Bank Three 22.8 9.5 16 62.5 6 12.0 8 Average for City F 21.2 6.8 62.7 13.7 Average for all banks 21.7 13.0 59.8 9.0

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CORPORATE FINANCE PRACTICE

# Unearthing performance gains to boost bank value

Many performance improvements can raise bank valuations. The most powerful may not be the ones you'd expect.

Kapil Chandra and Zane Williams

At a time of fitful economic growth, banks around the world have lacked one of the most powerful engines for performance and valuation: robust GDP growth in their home economies. That leaves managers scrambling for other ways to improve, largely via cost cutting, growth initiatives, risk-weighted-asset reductions, and portfolio rebalancing. Each of these can have a significant impact on a bank's health, but they don't all add value equally. How should a savvy bank executive set priorities?

One way is to gauge the impact of different metrics on bank valuation. We tested more than 60 metrics that banks might use to measure their performance, specifically examining the impact of different levels of performance on the market-to-book ratios of more than 80 European and North American banks. At the highest level, we found that many things bank executives might expect to affect their valuation, such as market capitalization, asset size, loan quality, and business mix, actually had only marginal impact once you control for return on equity.

In general, home-country GDP growth and forecast revenue growth can have a real impact on the price-to-book ratio. But they pale in comparison to many measures that contribute to returns on equity (ROE). By measuring the impact of improving ROE by one percentage point through a single measure, while holding all others constant, we found that changes in some components of ROE can drive bigger increases in valuation than

others (Exhibit 1)—though it should be noted that the difficulty of doing so may vary substantially.

When considering which performance improvements to pursue, we found that the relationships between a bank's performance relative to peers and valuation varied substantially. Some improvements had consistent impact on market-to-book ratios, while others did so only if a bank was at the top of the industry or getting out of the bottom.

## Improvements to some metrics boost valuation for all banks

Performance in two areas improved ROE regardless of a bank's ranking relative to peers. First, we found improving the size of the deposit base relative to assets to be a uniformly powerful metric; a bigger deposit base routinely results in a higher valuation. The data show that this is a very reliable driver of an improved market-to-book ratio.

A second powerful factor that drives bank valuations is the ratio of risk-weighted assets to total assets. A reduction in this ratio generates large and consistent benefits. What banks achieve here will have a much bigger impact on their valuation than any other action.

The clear implication is that banks should work continually to improve these ratios and periodically relaunch programs that deliver ongoing incremental improvements.

Improvements to other metrics boost valuation for the best and worst performers. Several performance improvements can have a substantial effect depending on current levels of performance.<sup>2</sup> The scale of the valuation gain they offer is minimal unless a bank is either very strong or very weak at them. Banks that fall at either end of the performance ranking can improve

#### Exhibit 1 Improvements to some measures of ROE affect valuation more than others.

Improvement needed to increase ROE by 1 percentage point <sup>1</sup>	Improvement in valuation (market-to-book ratio)	Difficulty	
Increase deposits by 27% <sup>2</sup>	0.36		High
Reduce risk-weighted assets by 11%	0.12		Low
Grow fee income by 28%	0.10		High
Reduce operating expenses by 4%	0.06		Moderate
Reduce equity capital by 11%	0.04		Low <sup>3</sup>
Reduce loan-loss provisions by 24%	0.03		Moderate

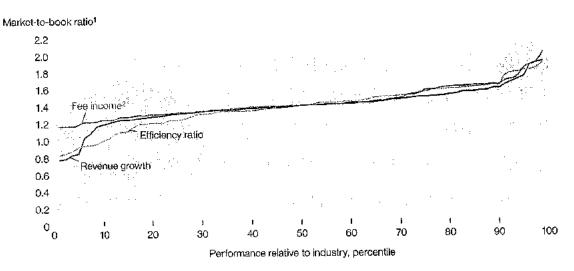
<sup>&</sup>lt;sup>4</sup>While holding all other metrics constant, calculated for the average bank in the sample.

Source: S&P Capital 1Q; McKinsey analysis

<sup>&</sup>lt;sup>2</sup>Assumes deposits replace nondeposit liabilities at sample average deposit costs.

<sup>&</sup>lt;sup>3</sup>Assuming capital remains at regulatory minimums.

Exhibit 2 Improvements to some measures benefit the best and worst performers.



 $^{1}$ Curves show the market-to-book ratios our analysis predicted from changing 1 variable but keeping all other drivers at industry median.  $^{2}$ Non-net interest income.

Source; S&P Capital IQ; McKinsey analysis

their position relative to peers by focusing on three areas: fee income, revenue growth, and efficiency ratio (Exhibit 2).

The biggest gain to market-to-book valuation, even for banks in the top decile of performance, comes from finding ways to improve the ratio of fee income to total assets. Those that perform in the bottom third of rankings on this measure can also take advantage of an opportunity of similar scale. However, banks that fall in the area in between the top and bottom find little added valuation benefit from boosting relative performance incrementally. Although a bank CEO might aspire to top-decile status, it is likely that this would require a major shift in strategy and take substantial time to achieve.

Relative improvement to peers in revenue growth can also boost the valuation of a top performer. But

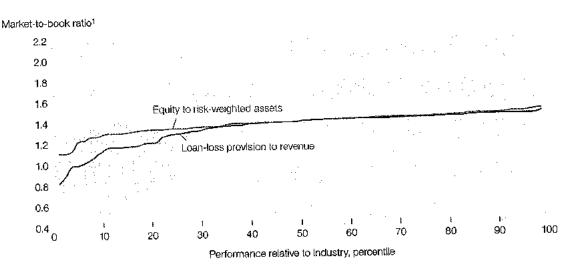
for most banks, as long as the growth forecast isn't negative, there isn't much benefit to be found here—unless revenue growth can be pushed above 8 percent.

Finally, top performers that improve the cost-to-income ratio, also known as the efficiency ratio, also see a boost to valuation. Here the data show a pronounced benefit from not being in the worst-performing 30 percent of banks. However, for those above that level, there isn't much of an impact until banks reach the top decile, where the efficiency ratio is below 50 percent.

## Some improvements boost valuation only for laggards

Two other factors—the ratios of loan-loss provisions to revenue and equity to risk-weighted assets—only confer valuation advantages for banks if they currently lag well behind their peers

Exhibit 3 Improvements to other measures primarily help only the worst performers.



<sup>1</sup>Curves show the market-to-book ratios our analysis predicted from changing 1 variable but keeping all other drivers at industry median. Source: S&P Capital IQ; McKinsey analysis

(Exhibit 3). Above-average or outstanding performance provides a marginal uplift to a bank's rating.

Banks only benefit from improving their loanloss-provisions-to-revenue ratio when they're among the worst performers, that is, in the lowest decile. Once the loan-loss provision is less than 10 percent of revenue, further improvements may well be healthy for the bank's profit-and-loss statement, but the benefit with respect to the priceto-book valuation is minimal. The value from improving the ratio of equity to risk-weighted assets is similarly minimal once banks reach the average level of performance (with the ratio below about 12 percent). Further gains don't offer much potential to improve the market-to-book ratio.

Our findings apply to any bank, although some have more opportunity to take advantage—or more work to do in order to chalk up valuation gains.

Market-based analysis can help them determine where to put their best efforts.

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The changes required to improve return on equity by this amount through a single measure are very large and could be difficult to do.

<sup>&</sup>lt;sup>2</sup> The most powerful measure depends on the specific circumstances of individual banks.