CASE 7-3

Productivity Study

Your inpatient coders are always behind. The supervisor has asked for more staff and the HIM director agrees with the request. When the director submitted her request to administration, the vice president asked her to conduct a productivity study of the local hospitals. She called 4 hospitals, and her findings are shown in Table 7-1. The director knows that if she shows this data to the vice president, not only will she not get the positions she requested, but she will also be asked to increase her productivity. She can see that she needs to do some more research. You know that the coders at your facility code the charts and also abstract quality indicators. Your research shows that at the other hospitals, the quality indicators are abstracted by staff in the Quality Management Department.

Table 7-1 *Productivity Study of Local Hospitals*

	Our hospital	Hospital A	Hospital B	Hospital C	Hospital D
Inpatient charts per day	15	20	22	23	21

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1. Do you need any additional information?

2. If so, where would you go to get the information?

3. What arguments can you use to support your request for the additional staff?

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